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Working with your ADRC and Tribal ADRS

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General ADRC/Tribal ADRS Information

- *ADRCs in Wisconsin are integral components under the Division of Public Health in the Wisconsin Department of Health Services (DHS). ADRCs and Tribal ADRSs are one-stop sources for objective, reliable information about programs and services available to older adults and people with disabilities. They connect people with services and supports that allow them to maintain self-sufficiency and conserve personal resources.*
- *ADRCs and Tribal ADRSs strive to empower individuals to make informed choices and to streamline access to the right and appropriate services and supports.*



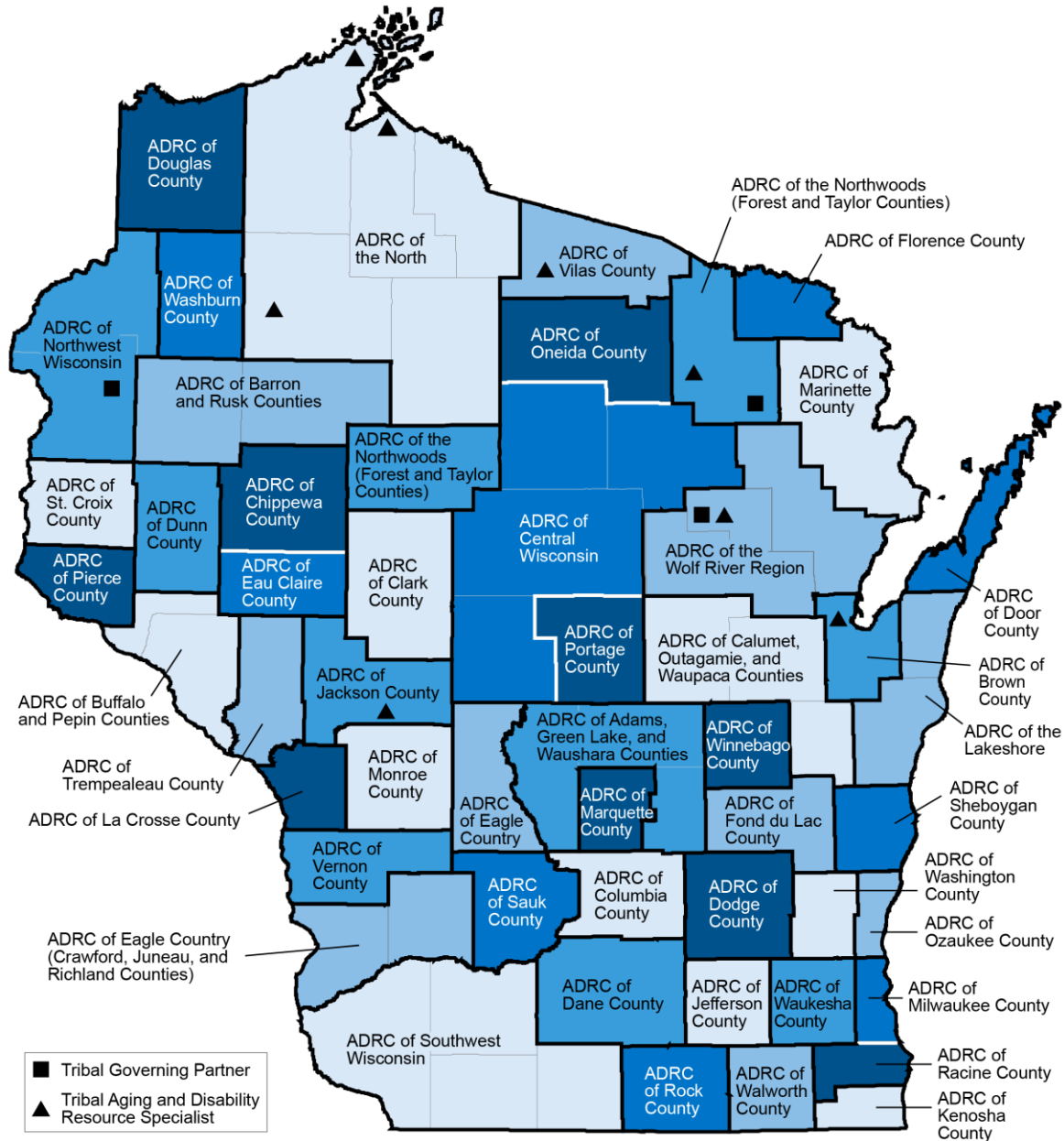
General ADRC Information

- Every county in Wisconsin has an assigned ADRC. ADRC services are provided to residents of that specific county and their caregivers.
- All services offered are voluntary, confidential, free and non-biased in nature.
- ADRC staff are available to meet at a local office or tribal office, over the phone, virtually, in the community, and in customers homes.





Wisconsin's Aging and Disability Resource Centers and Tribal Aging and Disability Resource Specialists (2023)



Program rules of the ADRC and Tribal ADRS services

- We are unable to provide recommendations for one service/program over the other. For example, we cannot recommend a certain assisted living facility, rather we can provide information on all assisted living facilities within an area. We must always remain neutral and non-biased.
- We cannot work with someone who is their own decision maker and does not want to work with us. We can work with guardians of person and estate, and activated POA's.
- If there are concerns with competency of an individual, we do partner with Adult Protective Services for further evaluation if necessary or appropriate.
- We do not determine financial eligibility for Medicaid programs.
- We cannot give legal or financial advice.



What We Can Help With

- We can meet with people to go over all their options with them, ranging from accessing volunteer programs, private pay options, known grants in the area, support groups, classes, and workshops to maintain health and safety. We call this options counseling and it's typically where we start with customers.
- Our role is to keep people safe and independent in their home as long as possible to prevent the need for long term care services.
- We are the gateway to publicly funded programs and determine functional eligibility for adult Long Term Care Medicaid Programs.



What to Expect at Options



Staff will gather information about health, income, assets, formal and natural supports, public and private benefits, goals, strengths, and areas of concerns to identify options for the customer.

We can help customers weigh their options with living situations, decision maker options, community supports, in home care options, day programs, private pay options, grants available, and publicly funded programs.

Sending Professional Referrals

- Brown County ADRC Website:
- [Aging & Disability Resource Center \(ADRC\) of Brown County](#)
- Contact us – Professional Referral
- When you submit this form, it will not automatically collect your details like name and email address unless you provide it yourself.
- All customers must consent to the referral being sent over prior to sending it.



What we need on the referral

- Customer name, DOB, phone number, gender, address, indication of being a Brown County resident, primary physician, and any legal decision makers in place.
- It's very helpful to include detailed circumstances of the reason of the referral such as: current medical conditions, new diagnosis, any services in place, unmet needs, natural supports involved, anticipated needs in the community to maintain health and safety, and any potential discharge plans if hospitalized.

Things to consider when referring

- Per state contract, the ADRC/ADR has 10 days to see someone who requests an in person visit unless the person requests it goes beyond 10 days.
- It's best practice to start with options counseling where the ADRC/ADRS will meet with the person and gather many more details than on the referral to help narrow down options and choices for the customer.



The Long Term Care Process

- Referrals for adult long term care Medicaid programs take time and have strict functional and financial eligibility requirements, including a 5 year look back at finances for divestment.
- If a customer/legal decision maker makes an informed decision to pursue a Long Term Care Functional Screen, we have 30 days from that day to complete the screen. The screen is needs based and requires medical records and diagnosis that cause needs.
- Adult LTC Medicaid program are intended for people with the following target groups including adults with a permanent cognitive impairment, physical impairment, memory loss, or frail elder.
- If a person does not have Medicaid, it can be an additional 2-3 months on average to obtain this, making the total process take about 3 months on average. This is lessened if a person already has a form of Medicaid.



What happens if LTC is not an option?

- ADRC staff will explore all possible options to help keep people safe and at home as long as possible.
- Staff will go over private pay options, grants, and any other type of resource to help meet a customer's needs.



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Questions?

Working together will help ensure a smooth transition with our aging population when needs arise.